



INFORMATION SHEET – LEGAL ADVICE

NTCAT is committed to providing justice in an accessible and modern forum.

To achieve this objective, NTCAT must act fairly and remain independent of the parties.

Our staff can provide you with information about NTCAT processes and procedures but they cannot give you legal advice.

What this means is that our staff cannot:

- tell you whether or not you should bring your case before NTCAT (or somewhere else, for example a Court);
- tell you what the outcome of your case may be;
- tell you what evidence you might need to prove your case; or
- give you advice about the meaning or effect of an NTCAT decision or order (although you may have rights to seek a review of a decision, or to appeal against it).

If you are unsure of anything relating to your proceeding, NTCAT strongly suggests that you obtain legal advice.

There are a range of services in the Northern Territory that can help you with legal information, advice and assistance. A list of those services is available on our website at <https://ntcat.nt.gov.au/information-assistance/support-services#>

The main services that are accessed are:

NT Consumer Affairs

NT Consumer Affairs can assist in providing advice in relation to consumer protection laws within the purchase of goods and services, residential tenancies and residential building disputes. NT Consumer Affairs can be contacted via telephone on (08) 8999 1999, free call 1800 019 319, or email: consumer@nt.gov.au

Darwin Community Legal Service

Darwin Community Legal Service assists disadvantaged members of the community to protect their legal rights by the provision of free legal advice in most areas of criminal, family and civil law. They also offer a free tenants advice service. Darwin Community Legal Service can be contacted via telephone on (08) 8982 1111, free call 1800 812 953, or their website: <https://www.dcls.org.au/contact-us/>

It is noted that all legal services are provided by organisations external to NTCAT. If you require assistance, you should contact the relevant service directly to see if they can help you.